



SUPPORT & SERVICE

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Overview:

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EVODEK® will provide the highest level of service support in the aspects of product system establishment, market research, marketing promotion, after-sales service, etc., and provide practical solutions and necessary information to help agents quickly establish markets:

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| <ol style="list-style-type: none"> I. Exclusive Service Team II. National / Regional Exclusive Agent III. Excellent Cooperation Conditions IV. Joint Development and Construction | <ol style="list-style-type: none"> V. Market Resource Sharing VI. Promotion Material and Technical Support VII. Regional Targeted Certificates Applications |
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1. FREE SAMPLE

In order to facilitate pre-market research, performance testing, selection and expansion of sales, EVODEK® will provide free samples on demand. The sample includes decking, cladding, composite profiles, corresponding accessories, etc.



2. SAMPLE BOX/COMPANY BROCHURE CUSTOMIZATION

Sample Box
Company Documents Design

Sample boxes, brochures...Any promotional materials can be customized. From design to production, we provide a complete solution.

• Sample Box

The sample box can be used for product promotion, and the material and appearance of the sample box can be customized according to the product model, quantity and specific requirements.

- **Company Documents Design**

EVODEK®'s professional design and promotion department has rich will help with designing and making publicity documents such as brochures, company introductions, product introductions.

Just provide the necessary company information and content, then we will complete the production and shipping .

Customized Sample Box



Customized Company Brochure

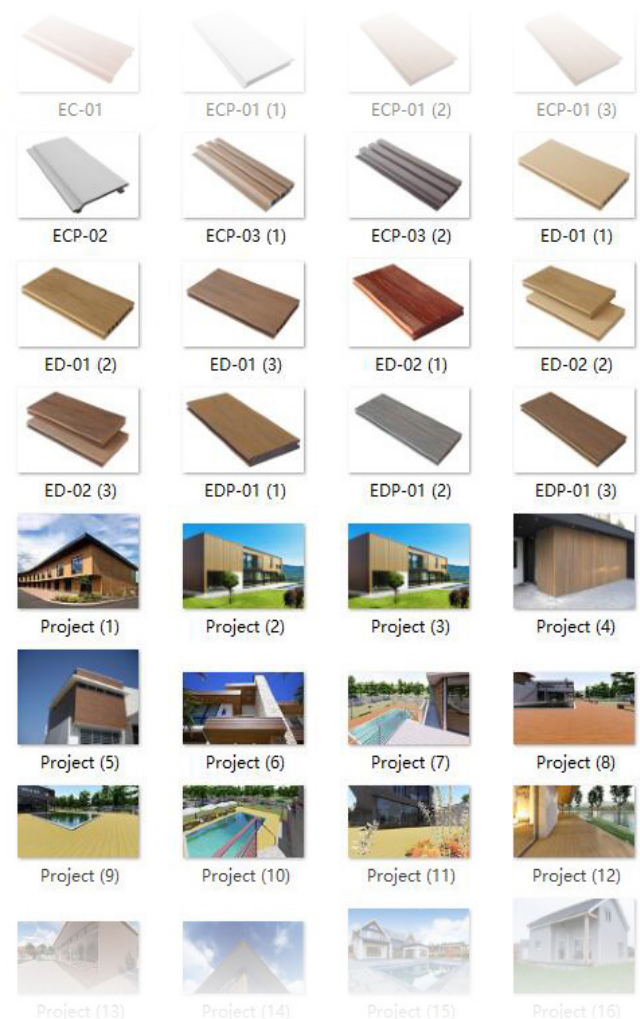


3. FULL SETS OF HD IMAGE

All models of product, project, production, installation, a full range of HD image resources will be shared.

These images will be continuously updated and can be changed in size, format, etc, as needed for different purposes such as local marketing or website construction.

HD Product / Project Image

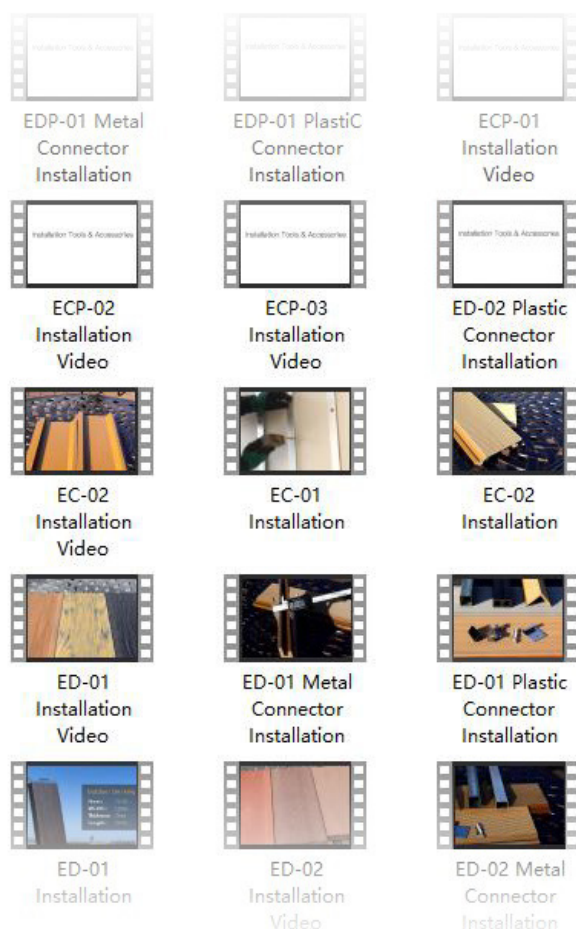


4. VIDEO MATERIAL PROVIDE/CREATION

EVODEK® has a professional video filming and editing team and has accumulated several video material, which will be helpful for company or products promoting.

Also, if you have special demand, we are able to make a variety of rendered videos.

Video Document



5. PRODUCT PUBLICITY MATERIALS

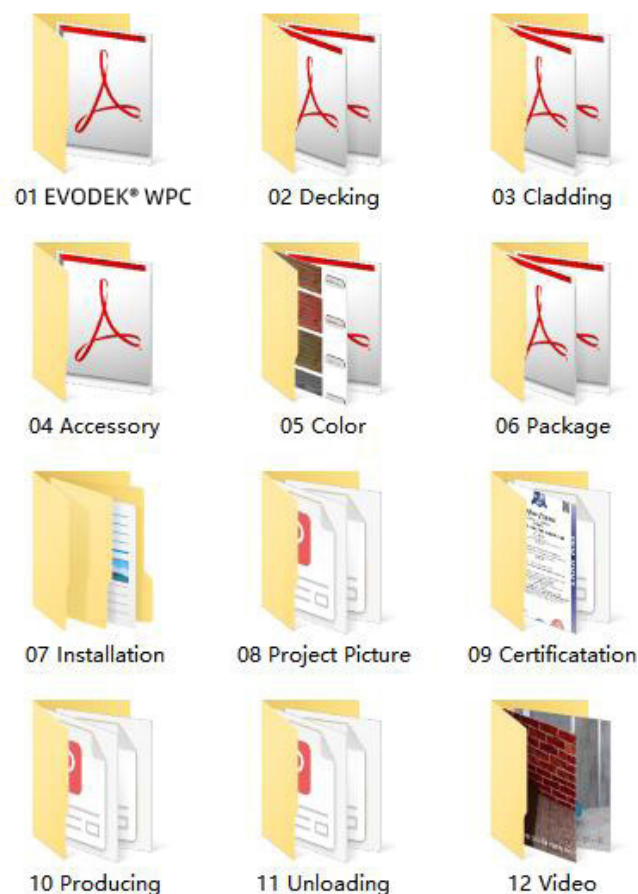
EVODEK® provide sufficient PDF product publicity materials.

/ Product Catalog
/ Product Brochure
/ Product Item Introduction
/ Color Card
/ Product Package

...

Also, these files can also be customized.
Any demand, Please just contact the business consultant.

Video Document

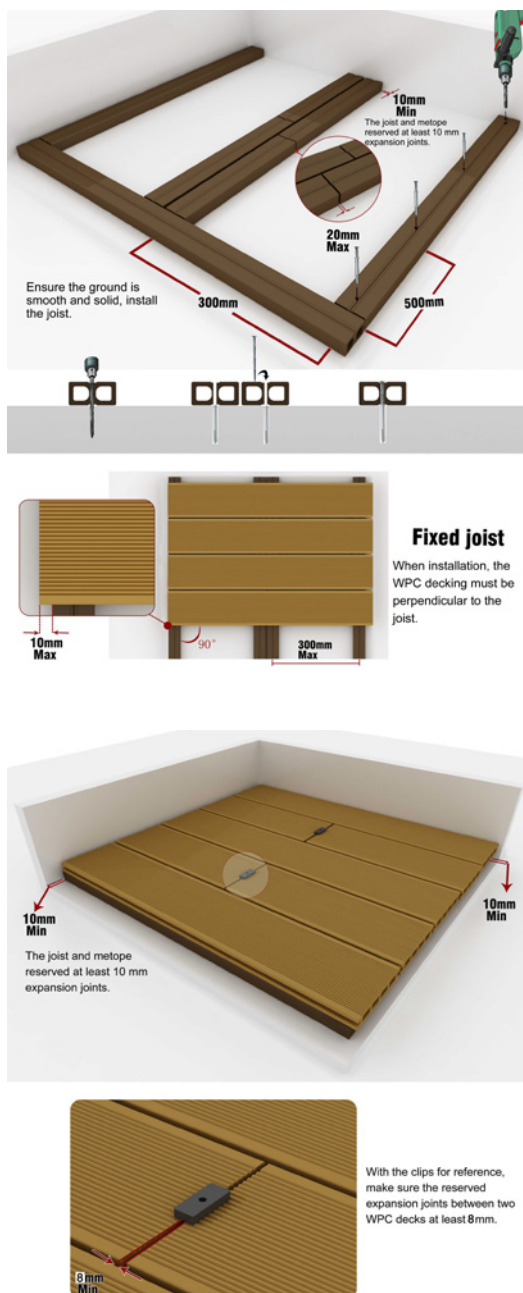


6. INSTALLATION INSTRUCTION

EVODEK® offers installation files for a full range of products, including document and videos.

These documents detail installation tools, material accessories, installation steps and precautions. Can guide customers to install and use.

Installation Instruction

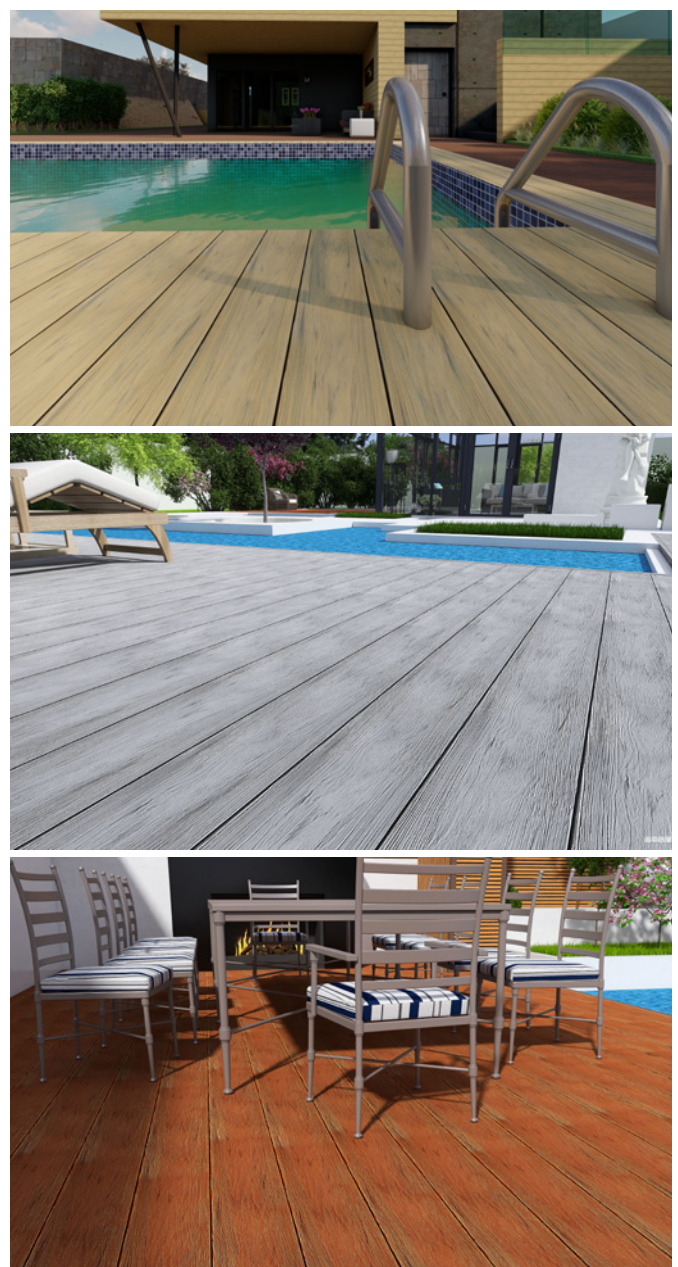


7. 3D MAX SCENE EFFECT Design

When select product, color for a project or check the installation effects, even obtain the bidding of the project, the renderings can bring great help.

We can use software modeling to achieve real-life scene renderings of the project.

3D MAX Scene Effect Picture



8. PRODUCT CUSTOMIZATION

The composite product has a strong moldability and can be used not only for ordinary composite decorative panels, cladding, fences, but also in any shape to meet the needs of most outdoor building materials.

Therefore, customers can even design and DIY products according to their own needs. Then, our R&D engineers will design the exclusive products required by customers by analyzing their uses, and finally produce composite products by drawing drawings and making molds.

As an agent dealer, the irreplaceability of products will bring a strong competitive advantage. These bespoke products are unique and difficult to replicate, especially for products tailored to the preferences of local customer groups, will be easy to build a stable customer base. Compared with popular product models, it is highly competitive.

Now, we have customized many new products and patented for our customers.



9. PACKING

21 years shipping experience make EVODEK® developed very stable packing method for long time shipping.

We will also mark every pallet with details of goods, including items, color, surface and length to make it easier for customer to classify and store.

The shipping mark can also be customized by company logo or other information of customers.



10. LOADING & SHIPPING

Loading Team
Shipping Operation

- **Loading Team**

EVODEK® has professional loading team
All the forklift drivers are strictly trained
and have more than 10 year's loading
experience.

We put safe and precise as the first
consideration is the first consideration when
loading and carried out orderly.

- **Shipping Operation**

EVODEK® have independent operation
department, which have been cooperating
with several shipping companies for many
years.

Operation department is able to help to
arrange shipping in the best price.



11. EXCLUSIVE SENIOR CONSULTANT

Not only be with you 24 hours, from
understand, choice, purchase to use,
maintain, promotion, development, we
are committed to providing EVODEK®'s
most professional resources to solve any
problems you encounter, and to achieve
more profound development with you.

We support to consult issue about product
with senior product consultants by email,
app or phone call. If you need, the senior
product consultants and technologists
provide the most professional directions.

We can provide the training material of
the product knowledge to your sales and
installer. It will contribute to your promotes
locally.

12. EXHIBITION SUPPORT

If you will attend the exhibition, the design
department will design the exhibition
according to your demand.

And the production department will provide
the samples for your decoration and
distribution.

13. REGIONAL TARGET CERTIFICATES APPLICATION

For some professional certificates required by the local market, the technical department will provide detailed technical parameter information, prepare corresponding samples, and assist in the application.

We will apply for patents for specially customized projects and will not be used without authorization to protect your market uniqueness.

COOWIN Laboratory



THINGS YOU CARE ABOUT, ARE WHAT WE ALWAYS FOCUS ON...



ETERNAL HOPE • FLOWING GRAIN